Accolade

Hardware and Software Requirements

Client Requirements

Software Requirements

Windows Operating Systems
- Windows 11
- Windows 10 (SAC - Semi-Annual Channel)
  - Versions are supported as part of the Windows Servicing Model until their official end of service dates.

- Windows 10 (LTSC/LTSB editions)
  - Versions are supported through the Microsoft Mainstream support end date.

Browsers
- Microsoft Chromium Edge 84 and higher
- Google Chrome 84.0 and higher
- Mozilla Firefox 80.0 and higher
- Apple Safari for iOS 12 and higher or MacOS v 10.13

Prerequisites
- Accolade URL Disable Popup Blockers
- Accolade URL Disable IE Compatibility View

Email Clients
- Microsoft Outlook – 2019, 2021
- Microsoft 365 Desktop versions of Office Apps for supported Outlook versions

Accolade Office Extensions (64-bit OS only, 32-bit and 64-bit Office)
Accolade provides additional functionality by integration with desktop versions of Microsoft 365 apps, including reporting with Microsoft Excel.
- Microsoft Word – 2019, 2021
- Microsoft PowerPoint – 2019, 2021
- Microsoft Excel – 2019, 2021
- Microsoft Outlook – 2019, 2021
- Microsoft 365 Desktop versions of Office Apps for supported Office Suite versions

Accolade provides additional project planning functionality by integrating with Microsoft Project.
- Microsoft Project - 2019, 2021

A client-side installation of Accolade Office Extensions is required to use these integrations.

Prerequisites
- Macro security level set to medium OR all VBA-enabled MS Office templates digitally signed with a certificate produced by the customer.
- Microsoft .NET Framework 4.7.2 Full Version

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Note
- Sopheon strongly recommends using newer Microsoft file formats (.xslx, .docx, etc.)

Web Versions of Microsoft 365 apps

Integration to Microsoft Teams and web versions of the following Microsoft 365 apps is available with specific Accolade pricing models:
- Word
- PowerPoint
- Excel

The integration between Accolade and Microsoft Teams supports both the web version of the Teams app and the classic desktop app
- As of October 5, 2023, the new Microsoft Teams app for Windows and Mac is generally available. Accolade currently supports this under the following configurations:
  - Windows Authentication mode: in single application server and web farm configurations
  - OIDC, WS-Fed, and SopheonID: in single application server configuration (web farm support is planned for a later release).

Portfolio Optimizer

Accolade provides additional portfolio editing functionality. A ClickOnce installer is required to download and may require a browser extension.

Prerequisites
- Microsoft .NET Framework 4.7.2 Full Version
- DirectX 9 or greater
- *WebView2 Runtime, to authenticate against Accolade instances configured for Single Sign-On (SSO)

Remote Access Environments

Remote Desktop Services (Terminal Services), Citrix Environments, and other remote access software can be utilized. Each specific environment will need testing and verification for compatibility before using in production.

Language Support

Accolade supports client OS, Microsoft Office and content (data, metrics, online forms, attachments, templates, charts and reports) for single- and double-byte languages read left to right. Please contact Sopheon support for a complete list.

Hardware Requirements

Client Workstation

We require a minimum of a dual-core 2.0 GHz or better with 4GB RAM. For client computers running Portfolio Optimizer, we recommend a DirectX 9 or higher compatible video card and 6GB RAM. For optimal performance, use an Intel Core i5 or higher processor with 8GB RAM.

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Other

Sopheon tests against the latest third-party service packs and updates of versions mentioned in this document.

Each release of the application passes performance testing. However, many factors influence the performance of the application and the user perception performance. Response times for users will depend on many factors including and without limitation to user location, network bandwidth, client performance and the types of data such as project size, resource assignments, browser performance and reporting types.

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About Sopheon

Sopheon partners with customers to provide complete Enterprise Innovation Performance solutions including software, expertise, and best practices to achieve exceptional long-term revenue growth and profitability.

Sopheon's Accolade® solution provides unique, fully integrated coverage for the entire innovation management and new product development lifecycle. For the first time, businesses can access a single source of the truth across Strategic Innovation Planning, Roadmapping, Idea and Concept Development, Process and Project Management, Portfolio Management, and Resource Planning.

Sopheon's solutions have been implemented by over 250 customers with over 60,000 users in over 50 countries, including industry leaders such as BASF, Covestro, Merck, Mondelēz, Hershey, Electrolux, Honeywell, Northrop Grumman, Parker Hannifin, and Evonik. For more information on Sopheon and its software and service offerings, please visit www.sopheon.com.

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